
Arçelik

**Product Safety
Policy**

ARÇELİK GLOBAL PRODUCT SAFETY POLICY

As ARÇELİK A.Ş and its employees, we comply with national and international legal regulations, develop and produce safe products and provide after-sales service within a product safety process that is based on continuous improvement and continuity.

- Ensuring compliance with national and international standards, laws and regulations related to product safety,
- Establishment, management and continuous improvement of a system that will ensure product safety against risks that harm human health, life and property safety or arise from incompatibility with safety regulations,
- The implementation of relevant procedures and instructions and keeping records for the continuation of the effectiveness and continuity of the processes regarding product safety,
- Priority of product safety in all processes including supply, design, production, storage, shipment, installation and service,
- Performing necessary tests, controls and inspections to ensure that our products are used safely by our consumers with considering misuse and environmental conditions,
- Close follow-up of latest developments and technologies, collaboration with institutes, consulting companies and universities to bring product safety to the top level,
- Realization of trainings which improve technical and behavioral competencies, to increase product safety awareness

are the activities which we manage in an integrated manner with the management systems we implement. We work with all of our strength to become a model organization that we have pioneered in terms of product safety in durable consumer goods sector.

Version Date: 20.04.2021