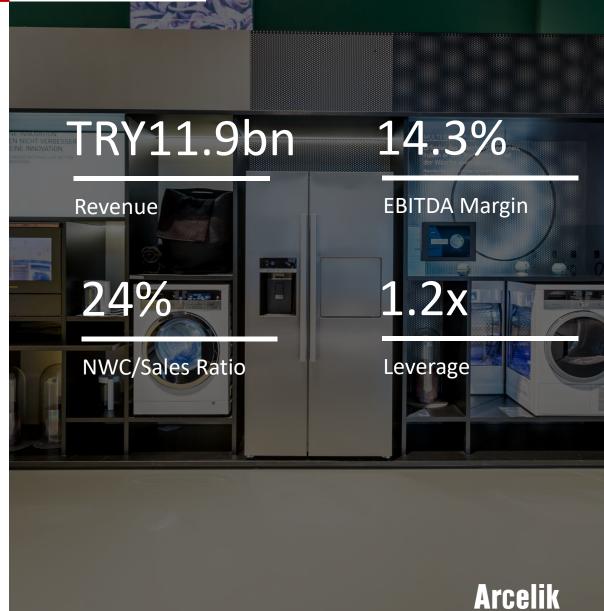
**Arcelik** 2020 – 9 Month Financial Results



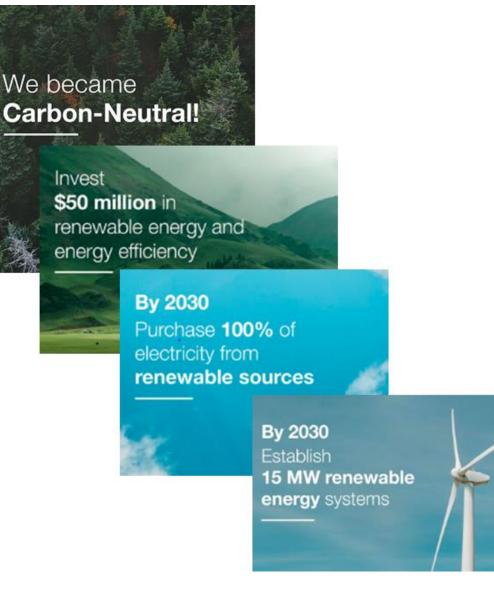
### 2020 Q3 Highlights

- Strong top line growth at 45%
- Higher profitability at all-lines
- Demand recovery across all regions
- Currency tail-wind in international operations
- Strong FCF sustained: TRY1,877 mn. FCF\* in 3Q20
- Further improvement in working capital and leverage despite currency headwind
- Arcelik achieved another milestone in sustainability by going carbon-neutral in global production



<sup>\*</sup> Free Cash Flow calculated as Net Operating Cash Flow + CAPEX

#### We have become carbon neutral !



Arçelik has become Carbon neutral in global production in 2019 and 2020 years With its OWN Carbon credits has taken another important step in the fight against climate crisis.

With the verified VCS credits obtained from the «Carbon Financing Energy Efficient Refrigerators in Turkey» Project, Arçelik received the right to 305.407 tons of carbon credits.

These credits will be used to offset the GHG emissions generated by Arçelik global production facilities in 2019 and 2020 fiscal years.

(\*2019 Arçelik global GHG emission: 136.074 tons in total)

### New Product Line Up: Hygiene Shield





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## **Hygiene Shield**



 The new portfolio includes appliances with in-built disinfection programmes and functions to disinfect packaged food and belongings to help consumers adjust to the 'new normal' at home.

 Developed as a result of in-depth consumer research conducted across the globe and with innovative new technology, the Hygiene Shield product line has the power to kill more than 99% of bacteria and viruses (including coronavirus).

Arceli

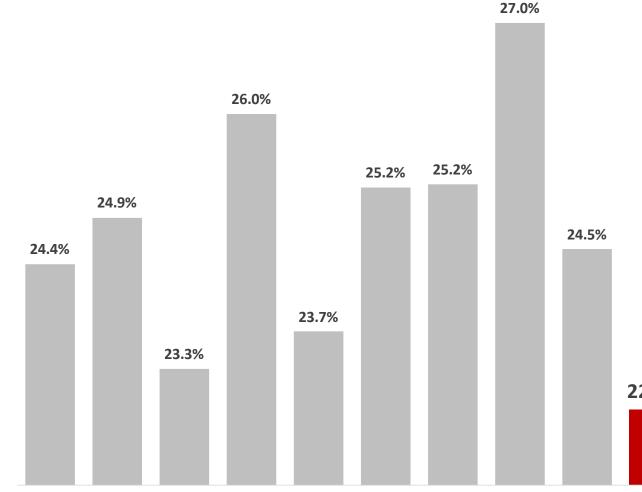
## 2020 Q3 Key Factors Sales/Margins



--- EBITDA margin excluding one off items



### 2020 Q3 Strict OPEX Management



#### Further Improvement in OPEX Management

- 170bps QoQ and 240bps YoY improvement
- Positive contribution of higher scale and TRY

#### depreciation to operational leverage

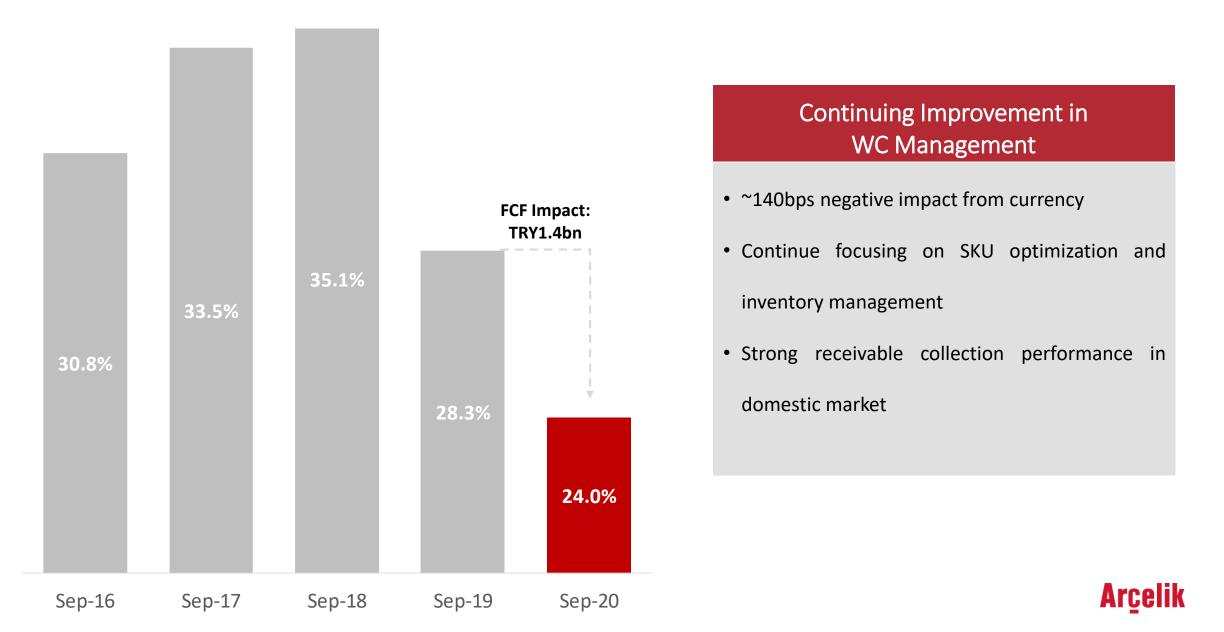
• Strict opex management in all subsidiaries

Resulting in the lowest OPEX/sales ratio since 2013Q4 !

22.8%

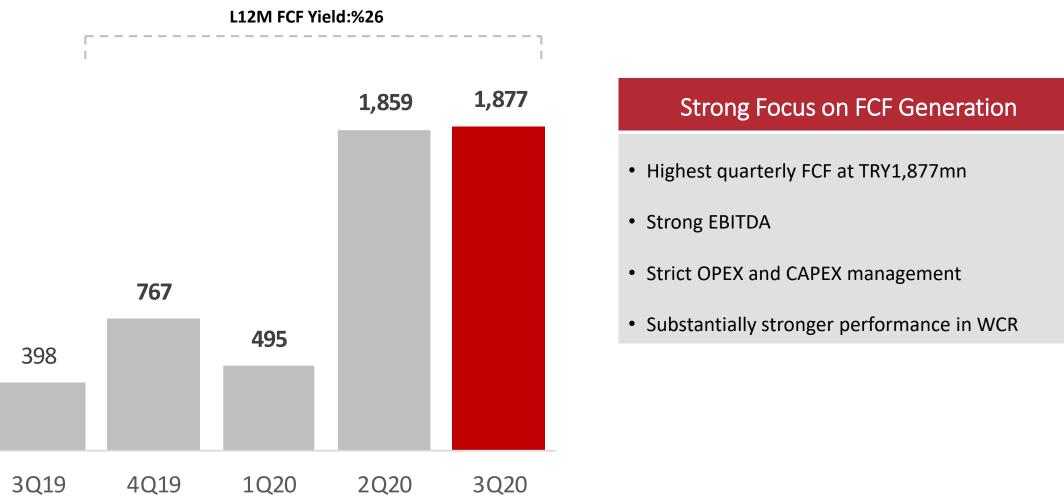


### 2020 Q3 Historically Low WC/Sales



#### 2020 Q3 Strong Cash Generation

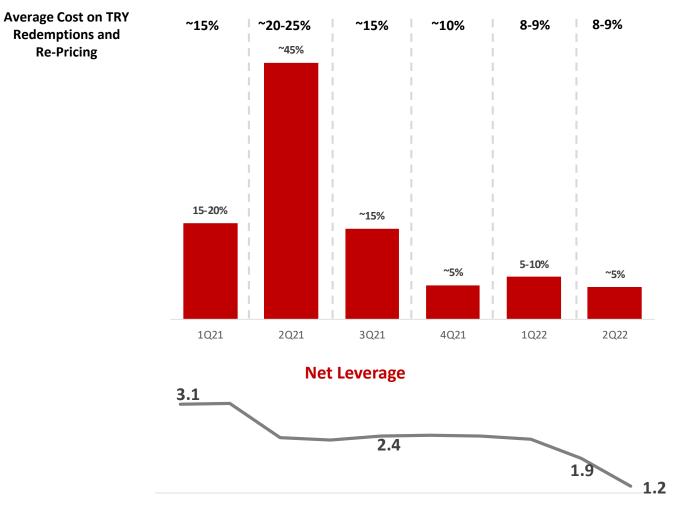
FCF Generation (TRYmn)





### 2020 Q3 Strong Balance Sheet

#### **TRY Loan and Bonds Maturity Schedule**



#### Existing TRY debt portfolio may benefit from roll-overs in 2021

- Benefit from lower cost of funding in 3Q20
- No roll-overs until 1Q21
- Portfolio will start re-pricing in 1Q21
- Existing loans to be rolled over in 1H21 currently

have 15-20% rate on average

• >10% of the portfolio will continue to remain

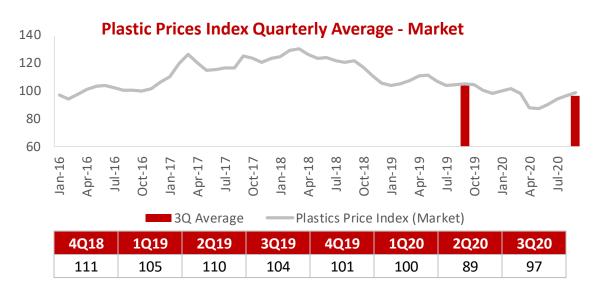
below 10% interest rate in 2021



### 2020 Q3 Raw Material Trends

**Metal Prices Index Quarterly Average - Market** 100 80 60 40 Jan-16 Apr-16 Jul-16 Oct-16 Jan-18 Apr-18 Jul-18 Oct-18 Jan-19 Apr-19 Jul-19 Oct-19 Jan-20 Apr-20 Jul-20 Apr-17 Oct-17 Jan-17 Jul-17 — Metals Price Index (Market) 3Q Average

4Q18	1Q19	2Q19	3Q19	4Q19	1Q20	2Q20	3Q20
85	83	82	79	77	77	72	77



#### No Major Cost Pressure Expected for Q4

• Market prices increased by ~10% during the

quarter (2Q20-end vs. 3Q20-end)

- Our contract prices remained flat compared to 2Q
- Contracts already secured at favorable prices

#### for 4Q procurements



Source: Steel BB, Steel Orbis, ICIS - Chemical Industry News & Chemical Market Intelligence

Metal Index includes: CRC, HRC, Galvanized Steel, Stainless Steel, Copper, Aluminium – Plastics Index Includes ABS, Polystyrene, Polyurethane, Polypropylene

Regional Market Dynamics



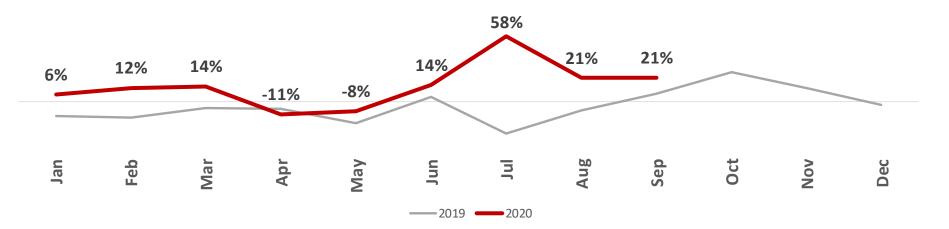
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#### 2020 Q3 Turkish Market

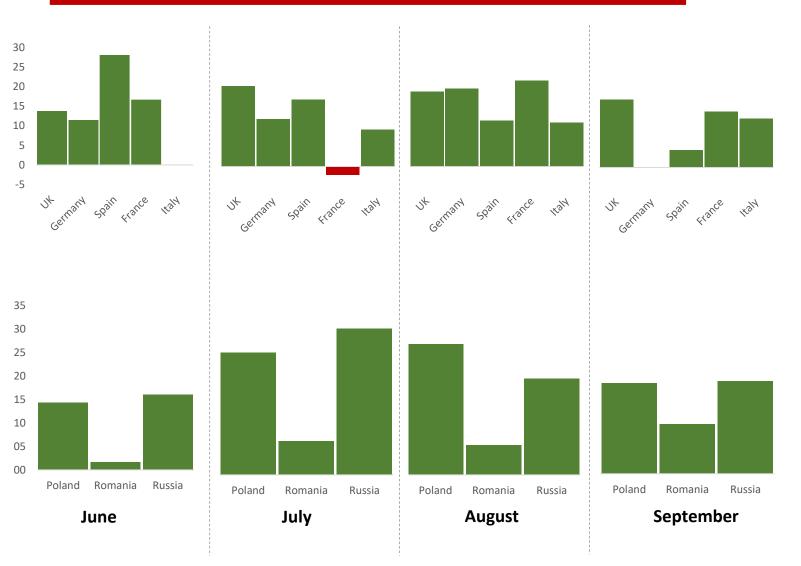




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### 2020 Q3 European Market



#### Stronger than expected rebound

- Strong rebound during the quarter
- UK and Germany led the growth in W. Europe
- Poland and Russia remained significantly strong
- European markets turned positive in 9M20

#### period

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## 2020 Q3 Arçelik Performance in International

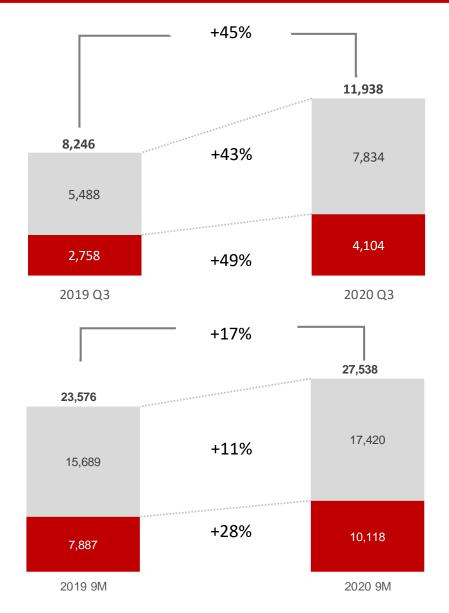
42%	Europe	4%	Africa	9%	Asia-Pacific		
<ul> <li>quarter(h</li> <li>Significant and UK</li> <li>Profitabili and weak</li> <li>Price inder</li> </ul>	<ul> <li>Strong demand rebound during the quarter(high single-digit sales growth in €)</li> <li>Significant revenue growth in Germany and UK</li> <li>Profitability supported by strong EUR, GBP and weak TRY</li> <li>Price index improvement in Germany, UK and Poland</li> </ul>		<ul> <li>Remarkable turnaround for <b>Defy</b> as sales were up almost 40% (both domestic and exports) in local currency</li> <li>Profitability improved (YoY) at all lines for Defy thanks to tight expense control, price adjustments</li> </ul>		<ul> <li>~20% sales increase in Pakistan in PKR terms reflecting the pent-up demand after lockdowns in Q2</li> <li>Around mid-teens topline growth for Singer Bangladesh, following a hard second quarter</li> <li>ASEAN revenue realized at USD26 mn, indicating to 4% YoY increase.</li> </ul>		
~5%	~10%	Arcelik F	Regional Sales Growth (YoY % in EUR) ~15%		Flat		
East Eur	rope West Europe		South Africa & Sub Sahara		APAC Arcelik		

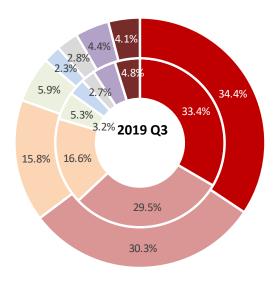
## Sales Performance



Sensitivity: Public

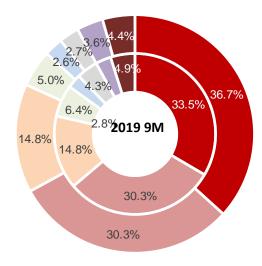
#### 2020 Q3 Sales by Region





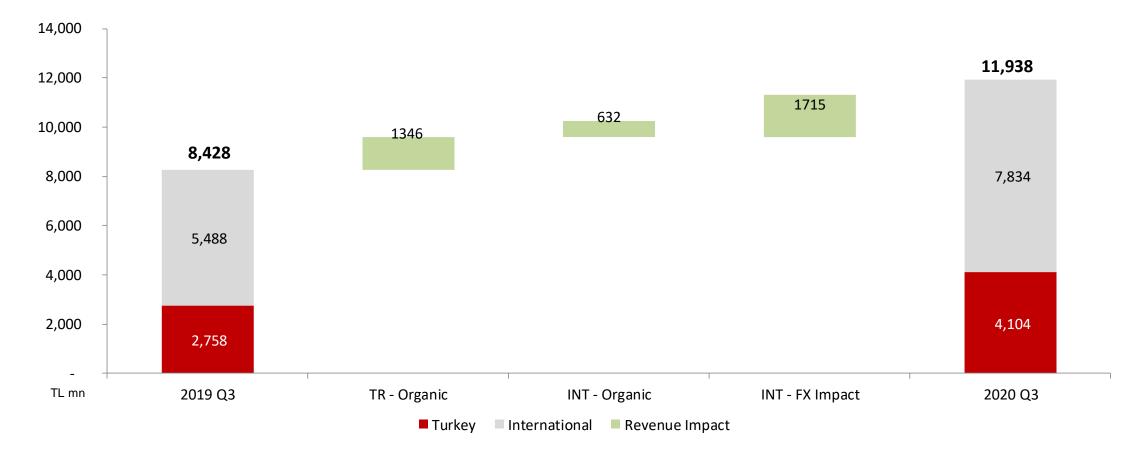
2020 Q3

2020 9M



Western Europe = CIS&Eastern Europe = Africa = Middle East = Pakistan = Bangladesh • Other
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#### 2020 Q3 Sales Bridge



2020 Q3	Organic	Currency Effect	TOTAL
Domestic Growth	48.8%	0.0%	48.8%
International Growth	11.5%	31.2%	42.8%
Total Growth	24.0%	20.8%	44.8%



## **Financial Performance**



Sensitivity: Public

#### 2020 Q3 Income Statement

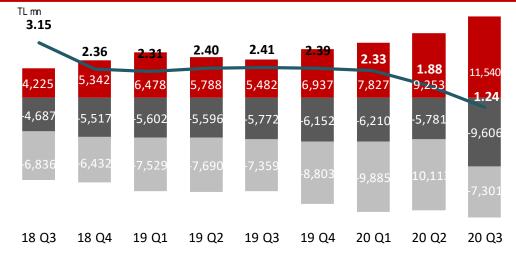
					∆%			
TL mn	2020 Q3	2019 Q3	2020 Q2	Δ% ΥοΥ	QoQ	2020 9M	2019 9M	Δ% ΥοΥ
Revenue	11,938	8,246	7,832	45	52	27,538	23,576	17
Gross Profit	4,132	2,725	2,419	52	71	9,021	7,607	19
margin	34.6	33.1	30.9			32.8	32.3	
EBIT *	1,368	644	572	112	139	2,529	1,703	49
margin	11.5	7.8	7.3			9.2	7.2	
Profit Before Tax	1,285	270	526	377	144	2,119	832	155
margin	10.8	3.3	6.7			7.7	3.5	
Net Income**	1,041	253	409	311	155	1,709	711	140
margin	8.7	3.1	5.2			6.2	3.0	
EBITDA*	1,713	914	869	87	97	3,453	2,479	39
margin	14.3	11.1	11.1			12.5	10.5	
EBITDA - <i>ex.one-offs</i>	1,713	914	801	87	114	3,168	2,479	28
margin	14.3	11.1	10.2			11.5	10.5	

\* EBIT was calculated by deducting the impact of foreign exchange gains and losses arising from trade receivables and payables, credit finance income and charges and cash discount expense and adding income and expenses from sale of property plant and equipment. 2020 Q3 EBITDA is also adjusted for TRY27mn loss arising from sale of manufacturing facility in China



\*\* Net income before minority

#### 2020 Q3 Cash & Financial Debt

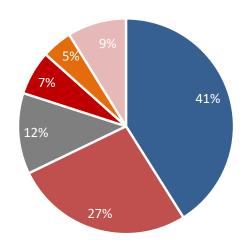


Cash and cash equivalent 🛛 Short term debt 👘 Long term debt 🛶 Net Debt/EBITDA

#### Financial Debt profile (as of Sep 30 2020)

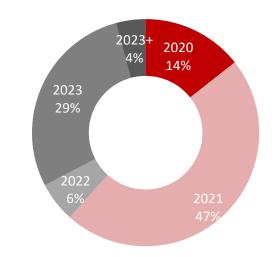
	Effective	mn Original	TL mn
	Interest Rate p.a. (%)	Currency	Equivalent
TRY	11.3%	4,212	4,212
EUR	1.0%	204	1,864
GBP	0.7%	7	70
USD	1.8%	40	314
ZAR	5.5%	1,140	525
AUD	3.3%	14	77
RUB	2.0%	110	11
CNY	4.7%	2	2
PKR	8.6%	7,459	349
BDT	8.5%	3,348	308
Total			7,733
USD	5.1%	512	3,997
EUR	4.0%	350	3,198
TRY*	19.1%	1,016	1,016
Total Bond			8,211
Total			15,944

#### Cash Breakdown by Currency



■ USD ■ EUR ■ TRY ■ GBP ■ RUB ■ Other

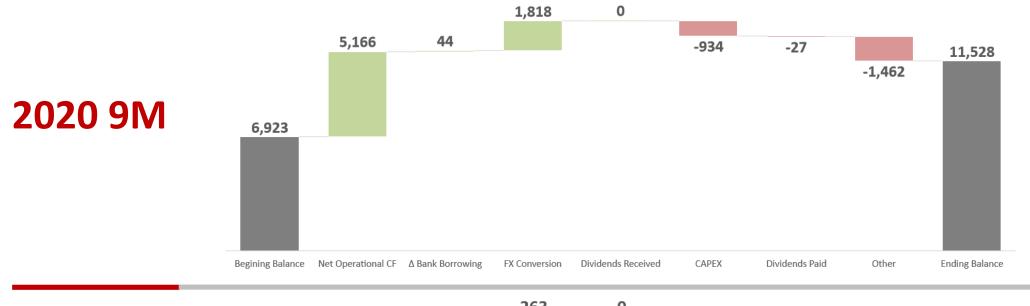
#### **Debt Maturity Profile**

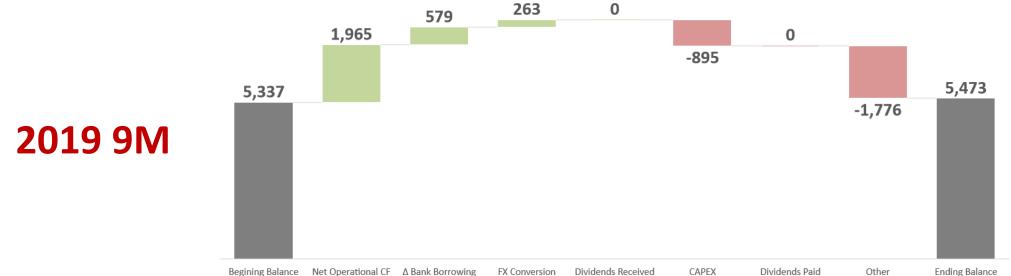


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\*Average fixed rate at 19.1% through Interest Rate Swaps

#### 2020 9M Cash Flow





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## 2020 Guidance



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Arçelik Revenue

Turkey (in TRY)25-30% growth

International (in FX) < 5% decline

growth in TRY

20-25%

(previous 10-15% growth)

Profitability

2020 EBITDA Margin>11.5% (previous 10,5-11%)Long term EBITDA Margin>11.5%

CAPEX

Around EUR 180 mio.

(previous EUR 150-160 mio.)

WC/Sales

< 27%

(previous < 30%)

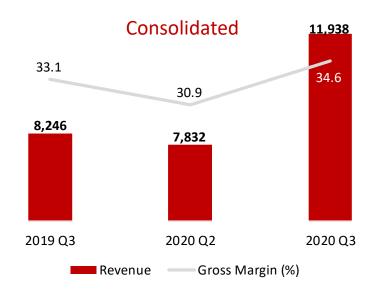


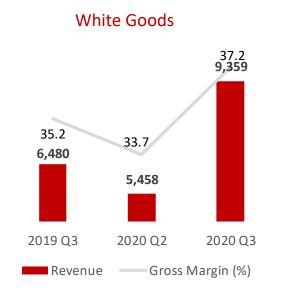
## APPENDIX: Other Financial Statements



Sensitivity: Public

## 2020 Q3 Margin by Segments







914

21.8

2020 Q2

Revenue Gross Margin (%)

22.5

799

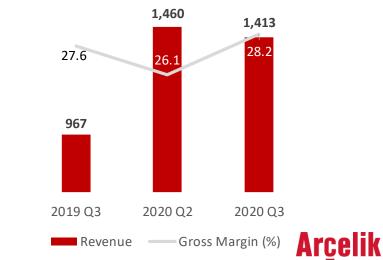
2019 Q3

1,166

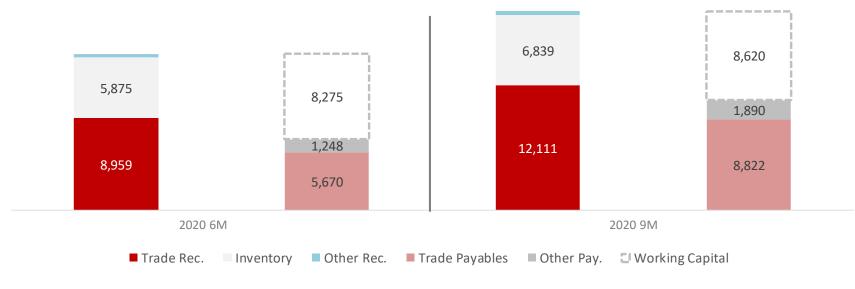
21.2

2020 Q3

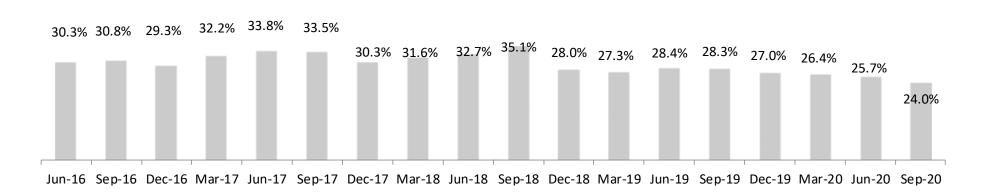




#### 2020 Q3 Working Capital

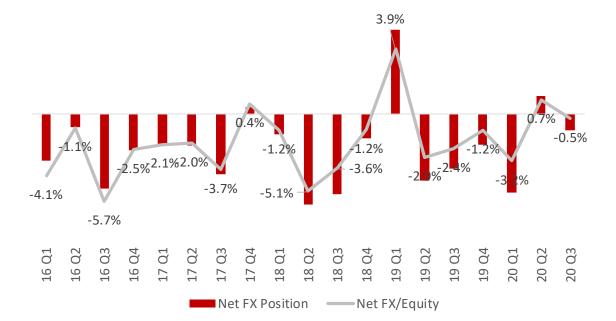


**Working Capital / Sales** 





### 2020 Q3 FX Hedging



- FX hedging is a strictly pursued policy in Arçelik since more than 30 currencies are actively managed in global operations.
- It is a KPI for the company management not to have an FX exposure exceeding low single-digit % of equity.

(TRYmn)	Before Hedge	Hedged Position	Net Position
EUR	-1,138	1,139	2
USD	-363	219	-144
GBP	996	-990	5
Other	1,057	-983	73
TOTAL	552	-616	-64

Net FX Position/Equity	-0.5%

 The primary strategy is on balance sheet hedging mainly through cash, receivables, payables and financial liabilities, and the remaining part is hedged through financial derivatives.



### **2020 Q3 Singer Bangladesh Results**

						Δ%			
BDT mn		2020 Q3	2019 Q3	2020 Q2	Δ% ΥοΥ	QoQ	2020 9M	2019 9M	Δ% ΥοΥ
Revenue		6,272	5,390	2,995	16	109	12,331	13,331	14
Gross Profit		1,599	1,448	830	10	93	3,254	3,681	16
	margin	25.5	26.9	27.7			26.4	27.6	
EBIT		746	703	266	6	181	1,222	1,635	18
	margin	11.9	13.0	8.9			9.9	12.3	
Net Income		458	440	79	4	480	648	952	12
	margin	7.3	8.2	2.6			5.3	7.1	



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Thank You